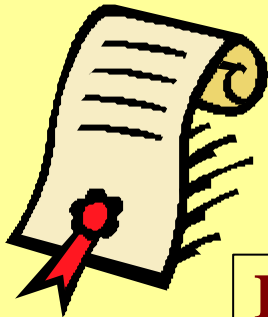




The Ethnicity Training Network

Developing cultural competence in health and social care

The Network is a national initiative funded by the Department of Health. It aims to promote opportunities for high quality training and links between trainers, service users and service providers.



Cultural competence

Compliance with the Race Relations (Amendment) Act 2000 and standards developed by the Commission for Racial Equality and the Disability Rights Commission

Reviewing services Measuring service user satisfaction and service outcomes, assessing and monitoring competence throughout the service

Planning and action Deciding with these partners how to make services appropriate and accessible

Engagement Developing local partnerships and improving information and policies. Developing existing and new resources, structures and vision statements. Employing people from minority ethnic/religious groups.

Introduction Raising awareness of the needs, rights and cultural context of service users

Using research evidence as a basis for training

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